

Instructions for AVS (Vision Athena) Site Dialing to an ISDN Site

Step 1. Dial **1-888-443-9892** (VRU Number)

Step 2. System Identifier _____ + (#) System Password _____ + (#)
(**Login** found on confirmation) (**Password** found on confirmation)

VRU MENU SELECTIONS

Step 3.

Make out-going call	1
Hang-up call	2
Increase volume	3
Decrease volume	4
Activate PIP window	5
Deactivate PIP window	6
Return to previous Menu	*

ISDN DIAL OUT MENU SELECTIONS

Step 4.

Press 1 (to enter the ISDN phone number of site you wish to call)

Step 5.

Dial 1 + _____ **+ #**
 area code + number + # sign

Step 6.

Press 1 (if the number is correct)
or **Press 2** (if you need to re-enter a different number)

Step 7.

Press 5 (dial using current settings)

AFTER DIALING, YOU WILL SEE THE FOLLOWING ON YOUR MONITOR:

- *Connecting to Call*
 - *Call Proceeding*
 - *Negotiating Audio/Video*
 - *Connection Successful*

If *Call Disconnected* appears, the call has not gone through. Hang up and try again starting with Step 1

Optional Step 8. If you end your session early and would like to hang-up the call **Press 2**. This resets the Gateway for the next user.

Remote site number Help _____

BSCC Help Desk 1-800-781-1303